

**Job Description**

**Case Worker – IAPT counsellor**

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| Responsible to | Manager/Senior Manager/Team Leader |
| Salary | £35,964 (Band 5 + 4yrs equivalent) |
| Hours per week | 37.5 |
| Annual Leave per annum | 25 (rising to 30 days after 5 years) |
| Main base | Oakland House |
| Contract | Fixed term to 30th May 2025 |
| Level of DBS check | Enhanced |

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| Main aims of the post |
| To manage a case load of clients.  To deliver a range of evidence based one-to-one or group interventions.  To support events within the community.  To promote the service, and where necessary to generate referrals. |

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| Main duties of the post |
| 1. To use a range of evidence-based tools and techniques for assessments, goals, and motivating clients |
| 1. To manage a varied caseload of clients |
| 1. To work with groups of clients to help them achieve their goals |
| 1. To collate and analyse performance data as necessary |
| 1. To develop effective relationships with a range of external organisations and agencies |
| 1. To promote the service to communities and agencies as appropriate |
| 1. To keep accurate and up to date records of client’s records |
| 1. To ensure quality standards are adhered to and met and that audits are passed |
| 1. To ensure all statutory responsibilities are followed and reported as required |

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| General work-related expectations |
| 1. To work within the Big Life group’s values ethos and vision |
| 1. To contribute to the development of the Big Life group |
| 1. To work in accordance with all policies and procedures of the Big Life group, particularly (but not exclusively) Health and Safety; Information Governance and Safeguarding |
| 1. To commit to own personal development and attend training or development activities as required |
| 1. To work in accordance with all relevant legislation |
| 1. To undergo regular supervision and at least an annual appraisal |
| 1. To undertake any other duties as required, and as appropriate to the post |



**Person Specification**

**Case Worker/Key Worker/Wellbeing Coach**

The successful candidate must be able to demonstrate that they meet all of the following points below.

Key – Method of Assessment; A = Application form; I = Interview; T= Test; P= Presentation

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| Area | Method of assessment |
| **1.Experience** |  |
| 1. Experience of working with people facing a range of barriers and social issues | A/I/P |
| 1. Experience of managing a caseload of clients and keeping up to date records using a database | A/I |
| 1. Experience of working with individuals (1-2-1) and groups of people in different settings to help them achieve their goals | A/I |
| 1. Experience of working with a range of agencies and organisations to develop effective working relationships | A/I |
| 1. Experience in one or more of the following fields: mental health, family support, physical health, smoking cessation, diet and exercise, employment, social inclusion, or debt management | A/I |
| 1. Experience of delivering counselling to a range of clients with common mental health problems, preferably within an IAPT programme | A/I |
| **2.Skills** |  |
| 1. Ability to use a database/ability to learn how to use a database | A/I/T |
| 1. Ability to assist clients to help them define and achieve their goals and aspirations | A/I |
| 1. Ability to manage a varied and complex workload effectively | A/I |
| 1. Ability to work well across a range of different subject areas such as housing, mental health, education, and debt management for example | A/I |
| 1. Ability to work with staff from a range of agencies and organisations to better integrate services for clients | A/I |
| **3.Knowledge** |  |
| 1. Knowledge of the barriers and issues facing our client group | A/I |
| 1. Knowledge of the local area your service is based in (community groups, services available as well as local demographics) | A/I |
| **4. Education – qualifications required for this post** |  |
| 1. Counselling Qualification | A/I |
| 1. Counselling for Depression Qualification | A/I |
| **5. Personal** |  |
| 1. Positive outlook and a ‘can do’ attitude | A/I |
| 1. Personal resilience and flexible attitude in the face of difficulties | A/I |
| 1. Commitment to working towards the Big Life group’s ethos and values, including having a non-judgemental approach | A/I |
| 1. Commitment to personal development and willingness to regularly update skills and experience | A/I |